

Subj: **Thanks for calling**
Date: 06/16/2005 10:32:03 AM Eastern Standard Time
From: Patrick.Harman@firstdata.com
To: Lancotf@aol.com

Tony:

Vicky and I are still unpacking boxes, dealing with landscapers, trying to get punch list items cleaned up, etc. So, we are pretty busy now, but we wanted to somehow thank you for all of the help you provided us, especially in the beginning phases of trying to decide what to do after the fire. You were instrumental in getting the insurance company to tear down the old house, and I think it would have been a huge mistake to try to salvage parts of it. You were such a calming voice and gave us so much help and guidance in the beginning. I don't know what we would have done without you being there. You were always available to answer questions, usually within minutes of me calling you.

The house is wonderful! Many thanks to you, Josh, Joe and the crew. I can't believe I am actually living in a house this nice. Our friends and family all say WOW. The design, the beams and the little details all add up to just a wonderful place to call home.

Thanks again for being such an upstanding, honest and caring person, we really appreciate it. I have been recommending you to any/everybody I see if they have the slightest interest in building a timberframe home.

Patrick Hartman
(410) 527-4966